VERSASAFE™ PREPARATION AND INSTALLATION

TDN 07103-00335 May 17, 2012
INTRODUCTION

The Triton VersaSafe™ is an automated cash receptacle and depository designed for indoor use only. The following sections provide the requirements for installing the VersaSafe™ for your particular site location. To assist you in preparing your site, a checklist is provided of various steps that should be carried out prior to the arrival of your unit.

WHAT’S IN THIS INSTALLATION GUIDE

This Installation Guide provides information for the physical installation of the VersaSafe™. It contains requirements for site preparation, electrical specifications, and cabinet accessibility that comply with all relevant codes, laws and regulations. The Installation Guide is divided into the following sections:

☐ SITE COMPLIANCE. States the customers responsibilities for ensuring all relevant regulations are adhered to.

☐ VersaSafe™ Environmental Precautions Checklist. Describes the general environmental precautions considered when installing the VersaSafe™. To help ensure proper operation of the unit, ensure the environmental criteria listed in this checklist are met.

☐ DIMENSIONS. Describes physical dimensions for the cabinet(s), and control panel components.
  - Physical dimensions.
  - Service area dimensions.
  - Customer access dimensions

☐ INSTALLATION. Describes anchoring the cabinet using standard (steel) or the optional chemical anchors. (Anchors provided separately).

☐ POWER AND COMMUNICATION. Shows cable access area, power requirements, and powering-up the unit.

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This document contains the information necessary for the preparation and installation of a Triton VersaSafe™. It's important that the site complies with the requirements specified in this document. In addition, electrical wiring and mechanical systems must also comply with all relevant laws and regulations.

The site must be prepared by the customer or his agent who is fully conversant with the requirements of installing electronic equipment. The responsibility for ensuring that the site is prepared in compliance with this document remains with the customer.

For information and guidance only, a list is provided in general terms of those matters for which the customer is responsible. The list is not intended to be comprehensive and in no way modifies, alters, or limits the responsibility of the customer for all aspects of adequate site preparation.

1. Location of the equipment and site preparation. Ensure the site selected minimizes the possibility of liquid or food spills.
2. Site wiring (power, communication). Ensure access will not be hindered by cabinet placement.
3. Location of other equipment that may cause electrical, electromagnetic or heat induced interference.
4. Make building alterations to meet wiring and other site requirements.
5. Install all communication cables, wall jacks, and associated hardware.
6. Provide and install necessary power distribution boxes, conduits, and grounds.
7. Ensure all applicable codes, regulations, and laws (electrical, building, safety) are adhered to.
8. Ensure the environmental requirements of this unit are met.

**SITE PREPARATION CHECKLIST**

1. Select site and design floor plan accordingly
2. Ensure all environmental conditions are met
3. Establish contractor and vendor schedules
4. Check communication line requirements
5. Plan installation and accessory needs before starting
6. Check floor plan and make necessary alterations
7. Install all required electrical fixtures
8. Prepare site for communications needs
9. Plan operator/training exercises (optional)
10. Install communication lines and test
11. Ensure installation accessories are available
VERSASAFE™ INSTALLATION

ENVIRONMENTAL PRECAUTIONS

When installing a VersaSafe™, some general environmental and power precautions must be considered. Evaluate the location where the unit will be installed. To help ensure proper operation of the unit, ensure the environmental criteria listed in this checklist are met.

VersaSafe™ is designed for indoor use only.

**TEMPERATURE / HUMIDITY**

1. The VersaSafe™ will operate over a range of temperatures and humidity. Generally, these parameters must fall within the following ranges:
   - **Temperature**
     - 10°C to 40°C
     - 50°F to 104°F
   - **Relative Humidity**
     - 20% to 80%
     - (Non-Condensing)

**AC POWER REQUIREMENTS**

2. Ensure the following AC power requirements are met:
   - **Current (Max)**
     - 2.2A @ 115 VRMS at 60 Hz
     - 1.1A @ 230 VRMS at 50 Hz
   - **Voltage**
     - 90 - 136VRMS @ 50/60 Hz
     - 198 - 257VRMS @ 50/60 Hz
   - **Power Consumption (Idle)**
     - 0.6A @ 115 VAC at 60 Hz
     - 0.3A @ 230 VAC at 50 Hz
   - **Power Consumption (Max Load)**
     - 250 Watts @ 120VAC
     - 250 Watts @ 240VAC
     - Surge ~50A @ 230V

**Dedicated source.** The VersaSafe™ AC power feed will be a dedicated line, to which no other electrical devices are connected. The VersaSafe™ power line will be wired for a single “duplex”-style outlet and connected directly to the AC service panel. (No extension cords)

**Isolated Ground.** An equipment grounding conductor that is insulated from the conduit or raceway and all other grounding points throughout its entire length. The only points of electrical connection will be at the duplex outlet and service panel ends of the line.

**NETWORK CONNECTIVITY**

**(WIRELESS OPTIONAL)**

3. Ensure the following network requirements are met:

**Proximity to Interference Sources.** The network connection must not be in close proximity to “noisy” devices that could induce interference into the units communications channel. See the next section for additional information on “interference sources.” Wireless communications also available. Antenna placement is critical.

**RF INTERFERENCE**

4. Ensure there are no devices near the terminal that may cause RF interference, such as:
   - TVs
   - Coolers
   - Security devices
   - Neon signs
   - Devices with compressors or motors.

* IMPORTANT *

AC power for the terminal should come from a dedicated source with an isolated ground.
允許足夠的額外空間周圍的前部和側面，以供取用。顯示單位附有金額接受器支架延伸。確保有足夠的空間供門開啓。

物理尺寸

前部

顶部

側面

重量

深柜 400 磅
CABINET INSTALLATION

The following procedure applies to installing the cabinet assembly using either standard (P/N 06200-00066) or chemical (06200-00060) anchor kits. The anchor kits are not supplied with the unit, but are available from Triton.

TOOLS REQUIRED

<table>
<thead>
<tr>
<th>Tool</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Torque wrench, adjustable to at least 60 foot pounds, adjustable crescent, or ratchet wrench.</td>
<td></td>
</tr>
<tr>
<td>Center punch (or equivalent) for marking drill holes</td>
<td></td>
</tr>
<tr>
<td>Hammer</td>
<td>3/4” (19mm) socket</td>
</tr>
<tr>
<td>Bubble level</td>
<td>7/16” socket/box wrench</td>
</tr>
<tr>
<td>Hearing protection</td>
<td>1/4” (6mm), 1/2” (12mm), and 8/16” (15mm) carbide-tipped 6” masonry bits</td>
</tr>
<tr>
<td>Back support belt</td>
<td>Portable vacuum cleaner or air blower</td>
</tr>
<tr>
<td>Large flat screwdriver</td>
<td>Safety goggles</td>
</tr>
<tr>
<td>3/4” heavy-duty electric drill (rotary hammer)</td>
<td></td>
</tr>
<tr>
<td>Standard Anchor Kit (part no: 06200-00066)</td>
<td>1/2” flat washers, 1/2” x 4 1/2” sleeve-type anchor bolts, 1/2” nuts</td>
</tr>
<tr>
<td>Chemical Anchor Kit (part no: 06200-00060)</td>
<td>Call for ATMGurus for availability (1-888-728-6487)</td>
</tr>
</tbody>
</table>

* IMPORTANT *

Model VersaSafe™ is designed for INDOOR use only!

UNPACK VersaSafe™

1. Carefully inspect the shipping container for any damage and report any damage immediately to the shipping company. Refer to the warranty information at the end of this manual for information about reporting shipping damage.

2. Remove the VersaSafe™ cabinet from the carton by cutting the straps and removing the top of the box.

3. Remove the packing material from inside of the box.

4. Remove silver key from white plastic bag attached to the VersaSafe™ wrapping.

5. Remove the remainder of the box from the unit if necessary.

6. Remove the wrapping from the unit.

7. Turn the handle under the electronic lock to open the front enclosure door. If the door is locked, see sidebar on this page for help in unlocking electronic lock.

8. Remove the packing material from inside the vault enclosure.

9. The accessory box is shipped inside the cabinet enclosure. Open and inspect the contents. Check the contents against the enclosed packing list and report any missing parts to Triton. Ensure you locate the whip antenna, if wireless TDL Gateway modem is installed.

10. Remove the 4 (four) bolts and or nuts retaining the unit to the pallet.

UNLOCKING COMBINATION LOCKS

Electronic Lock. The combination of the lock is preset to 1-2-3-4-5-6. To unlock, enter the preset combination and check for proper operation. After each keypress, the lock will ‘beep’. After the final digit has been entered, the lock will beep twice, and the open period begins. When a valid combination has been entered, the operator will have approximately 3 seconds to open the lock. To open the lock, turn the outer ring of the dial clockwise. After the lock is opened, the vault door may be opened.

Optional Kaba Lock. The combination of the lock is preset to 5-0-2-5-5-0. To unlock, spin the dial to the left until the letters “EC” appear on the screen. Enter the preset combination. Successful entry will display “OPr” on the screen. Turn the dial to the right until the bolt retracts. After the lock is opened, the vault door may be opened.
Mark the location of the cabinet mounting holes on the concrete floor. This is accomplished as described below, (see figure 1).

1. Move the unit to the location where it will be installed. Open the cabinet vault door at least 90° to improve access. Locate the four (4) anchor-bolt holes in the bottom of the cabinet (each corner). Use a felt-tip pen or other marker to carefully mark the center of each of the four corner holes on the floor; these marks will serve as guides for the anchor bolt holes that will be drilled in the next step. Move the unit aside to provide clear access to the mounting hole marks. Center punch each mark to help align the drill bit.

2. Use a 1/4” [6 mm] diameter carbide-tipped masonry bit to drill four pilot holes at the drilling points marked in the previous step. Drill the pilot holes approximately 1/2” [12 mm] deep into the floor. These holes will help guide the masonry bit that will be used to drill the anchor-bolt holes in the next step.

3. **Standard anchors:** Use a 1/2” [13mm] diameter carbide-tipped masonry bit to drill four holes at least 2-3/4” [70mm] deep into the floor. Be sure to take into account the depth of any floor covering, such as tile or vinyl when gauging the depth of the anchor holes. Make sure the holes are drilled at least 2-3/4” [70mm] into the concrete floor.

3a. **Chemical anchors:** Use a 9/16” [15mm] diameter carbide-tipped masonry bit to drill four holes at least 4-1/2” [115mm] deep into the floor. Be sure to take into account the depth of any floor covering, such as tile or vinyl when gauging the depth of the anchor holes. Make sure the holes are drilled at least 4-1/2-inches [115mm] into the concrete floor.

4. **Hole Diameter:** Ensure the holes drilled are not too large in diameter. Test fit the anchor bolts by hand. They should require hammering, accomplished in a later step, and not fall into the hole. Its easier to drill the holes larger now if necessary, than have to move the cabinet and redrill later because they are too big. DO NOT be tempted to install the anchors now. It is VERY difficult to position the terminal onto the anchors because of the weight.

5. Use a portable vacuum cleaner or blower to remove dust or debris that may have fallen into the holes during the drilling process.

**SELECTING THE INSTALLATION LOCATION**
Choosing the right location for your unit is very important. Security concerns suggest a location that is away from any door or external access point. Ideally, the terminal should be mounted as close to a back wall as possible. Wherever you decide to locate the terminal, be sure to follow the recommended procedures for both mounting the unit.

**TOOL USE/SAFETY**
Observe ALL safety precautions for operating hand and power tools! Wear eye and ear protection while operating the electric drill!

**CONCRETE STRENGTH**
The floor at the installation location should consist of commercial-grade concrete measuring at least 2000 psi in compression strength. The full effectiveness of the mounting anchors depends upon meeting this specification! Check with the contractor/builder or owner of the installation to verify that this requirement can be satisfied.

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**Mark/Drill Mounting Holes**

**Figure 1**
Drill 9/16” anchor holes with carbide-tipped bit.

**Figure 2**
Blow or vacuum out dust/debris.
VERSASAFE™ INSTALLATION

INSTALL STANDARD ANCHORS
BOLT VERSASAFE™ TO FLOOR

1. Ensure the mounting location is free of all debris that might prevent cabinet from leveling.

2. Move the unit into position for mounting by aligning the base over the four holes drilled in the previous procedure.

3. Place an anchor mount through the cabinet base and into one of the mounting holes. Use a hammer of sufficient weight to tap the mount completely into the hole, (see figure 3, 4)

   IMPORTANT: If the anchor mount “falls” into the hole without needing to be tapped in, the hole is too large! The mounting-hole pattern will have to be moved and redrilled using smaller holes as necessary to achieve a snug fit.

   Figure 3
   Place anchor mounts through cabinet base and into mounting holes.

   Figure 4
   Tap anchor mounts into mounting holes.

4. Place a bolt into mount, then place flat washer on the anchor bolt followed by a 1/2” (13mm) nut on top to secure. Do not tighten fully, allow for leveling.

5. Repeat Steps 2 and 3 for the remaining anchor bolts.

6. Ensure the cabinet is as level as possible, given the floor conditions. Use a bubble level to verify this. Check the need for leveling by rocking the cabinet from side to side.

7. Use a torque wrench and 3/4” [19mm] socket to tighten each nut to a torque setting of 60 foot-pounds (required to establish the maximum pull-out strength of the anchors). If a torque wrench is not available, use a ratchet wrench and 3/4” [19mm] socket to tighten the nuts three full turns beyond hand tight. Do Not overtighten.

8. Once the nuts are tightened as specified in Step 7, install a second nut on each bolt, to act as a jam nut, and tighten down firmly.

   Figure 5
   4 1/2 “ anchor bolt
VERSASAFE™ INSTALLATION

1. Move the unit into position for mounting by aligning the base over the four holes drilled in the previous procedure. Ensure the area is free of all debris which might cause the cabinet not to be level.

2. Begin by inserting a Chem Stud capsule into one of the mounting holes. Either end of the capsule may be inserted first.

3. Place a washer and a nut (in that order) onto a chisel point rod. Thread the nut onto the rod, leaving 3 to 4 threads exposed at the top.

Figure 6
Anchor bolt configuration

Figure 7
Insert Chem Stud capsule in mounting hole.
10. Ensure the unit is as level as possible given the floor conditions. Use a bubble level to verify this. If a bubble-level is not available, the cabinet can be “rocked” gently from front-to-back and side-to-side to check the need for leveling.

11. Use an adjustable wrench or a ratchet wrench with 3/4” [19mm] socket to tighten the nuts down. **No minimum torque setting for the nuts is required.** Simply ensure the nuts are tightened down firmly enough to secure the cabinet to the anchors. Tightening the nuts just beyond hand tight should prove adequate.

12. Once the unit is square (level), install a second nut on each bolt and tighten down firmly.
**ROUTE POWER AND COMMUNICATION CABLE**

**NOTE:** Before you start, unlock and open the control panel. Verify that the power switch on the unit’s power supply is in the OFF (0) position. Close the control panel.

1. Route the AC power cord and the TCP/IP cable through either the main or alternate cable access hole *(as applicable, see figure 1)*. (Communications capability is limited to a remote computer using Triton Connect and VersaLink)

2. Connect the AC power cord and communication cable to their respective facility outlets.

3. Secure/plug the unused access hole with the grommet or plug provided.

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**Power Outlet Accessibility**

Whether you are installing a new AC socket outlet or plan to use an existing outlet to supply power to the VersaSafe™, make sure the following requirements are met:

1. The outlet is located near the equipment. Extension cords are not recommended.

2. AC power for the terminal should come from a dedicated source with an isolated ground. The unit is designed to work on an IT (Isolated-Terra) type power system having a phase-to-phase voltage not exceeding 240 volts.

3. The outlet is easily accessible and will not be blocked once the equipment is installed and anchored.

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**POWER SUPPLY CORD - SPECIFICATIONS**

For European applications, the power supply cord must conform to the following specifications:

1. Two-conductor with Physical Earth (PE) ground.

2. IEC 320 molded connector on one end and molded plug on the other end.

3. Certified for country of installation.

4. Rated minimum H05VV-F with minimum 0.75 mm² (except where specific countries require 1.0 mm²) conductors.

5. Maximum length: 3 meters.

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**Corner holes allow passage of power, ground and communication wiring. Wiring to an external mounted antenna will run through the access holes and connect to the TDL Gateway wireless communications systems. The USB cable provides power to the wireless modem.**
NOTE: New VersaSafe units will come pre-loaded with the current 2.4.4 SP5 software. If upgrading unit, do not plug in TDL Gateway modem until software version 2.4.4 is loaded to system. If 2.4.4 software is not loaded, an error code will result notifying the user that the device is not found.

The TDL Gateway modem will mount atop the unit’s power supply. A USB cable will provide power to the unit from the system’s main board, (see figure 3). The antenna will mount atop the VersaSafe unit with a magnetic holder and the connection cable will run into the cabinet through holes in the lower corner of unit. The cable will connect to the wireless modem with threaded cable, (see figure 4). If weak signal occurs, a booster amplifier may be necessary to aid communications.

Keep in mind when mounting antenna on outside of unit that its location will directly affect signal strength of the TDL Gateway. If a weak signal is encountered and does not improve, it may be necessary to obtain a booster amplifier. The amplifier installs between the TDL Gateway and the antenna and requires AC power. Contact Triton technical support for further details.

Figure 3
A USB cable will connect the wireless modem to the system’s main board and serve as its power supply. Use TY wraps to bundle cables if necessary.

Figure 4
The TDL Gateway mounted on top of unit’s power supply provides wireless communication. Screw on adaptor connects the modem’s antenna.

After final connection of power and communication, and ensuring the cabinet is secured to the floor or optional plinths, install the power cable cover, (see figure 2) with the 6 (six) screws provided. The cover and screws are in the accessory bag. This must be accomplished to ensure the physical security provided by the VersaSafe™.
Optional Plinth Installation

The optional plinth installation kit includes a four and one quarter inch (4 1/4”) tall Plinth, four (4) washers and four (4) nuts. The plinth is used to raise the VersaSafe™ up off the mounting surface to facilitate access or ensure no foreign objects, such as water, enter the cabinet.

Installation of the Plinth is the same as the cabinet. Ensure the Plinth is level and all four (4) mounting points to the floor are secure. Any unevenness in the Plinth will be multiplied with any additional height. Ensure the four (4) mounting points between the VersaSafe™ and the Plinth are secure. Do not be tempted to use less than the four (4) pieces of hardware supplied. If more than one Plinth is used, ensure all mounting hardware is secure. Use no more than two plinths. Once installation is complete, restore power and test functionality. See operations manual TDN 07103-00336 for set up.

CAUTION !!!
THE VERSASAFE™ IS VERY HEAVY, APPROXIMATELY 400 POUNDS. USE EXTREME CAUTION WHEN LIFTING THE VERSASAFE™ ONTO THE PLINTH. IF MORE THAN ONE PLINTH IS USED, ENSURE YOU HAVE ENOUGH ASSISTANCE TO RAISE THE VERSASAFE™. BE ESPECIALLY MINDFUL OF PINCHED FINGERS. DO NOT PUT YOUR FINGERS UNDER THE VERSASAFE™.
APPENDIX A
SOFTWARE LICENSE AGREEMENT
COMPLIANCE / EMISSION STATEMENTS
Automated Teller Machine ("ATM") Software
End-User Agreement

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Any warranty pertaining to the ATM, its mechanical components exclusive of the ATM software, shall be governed and controlled by any warranty given to you by Triton in a separate document accompanying this ATM.

The foregoing limitation of liability and exclusion of certain damages will apply regardless of the success or effectiveness of other remedies.

GOVERNING LAW: This License Agreement shall be governed by the laws of the State of Mississippi and by the laws of the United States, excluding their conflicts of laws principles.

SEVERABILITY: In the event any provision of this License Agreement is found to be invalid, illegal or unenforceable, the validity, legality and enforceability of any of the remaining provisions shall not in any way be affected or impaired.

ENTIRE AGREEMENT: This License Agreement and the accompanying Limited Warranty set forth the entire agreement between you and Triton, supersedes all prior agreements, whether written or oral, with respect to the ATM Software, and may be amended only in writing signed by both parties.
COMPLIANCE / EMISSION STATEMENTS

DISCLAIMER
The manufacturer of the Automated Teller Machine (ATM) product(s) described herein makes no representations or warranties, either expressed or implied, by or with respect to anything in this manual, and shall not be liable for any implied warranties of fitness for a particular purpose or for any indirect, special, or consequential damages. Information in this document is subject to change without notice and does not represent a commitment on the part of the manufacturer.

** CAUTION **
Changes or modifications not expressly approved by Triton Systems could void the regulatory compliance approval and the warranty. Use of this product in a manner other than those described in this manual may result in personal injury!

EMISSIONS (EMI)
(US Requirements)
This device complies with Part 15 of the FCC rules. Operation is subject to the following two (2) conditions:
1) This device may not cause harmful interference.
2) This device must accept any interference received, including interference that may cause undesired operation.

NOTE:
This equipment has been tested and found to comply with the limits for a Class A digital device pursuant to Part 15 of FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense. Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

CANADIAN REQUIREMENTS
This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus set in the Radio Interference Regulations of the Canadian Department of Communications. This Class A digital apparatus complies with Canadian ICES-003.

Le present appareil numerique n’émet pas de bruits radioelectriques depassant les limites applicables aux appareils numeriques de la Class A prescrites dans le Reglement sur le brouillage radioelectrique edict par le ministere des Communications du Canada. Cet appareil numerique de la classe A est conforme a la norme NMB-003 Canada.

UK / AUSTRALIA / SOUTH AFRICA REQUIREMENTS
Warning:
This is a Class A product. In a domestic environment, this product may cause radio interference in which case the user may be required to take adequate measures.
APPENDIX B

WARRANTY STATEMENT

Manufacturer warrants that the Products delivered to Distributor will perform in accordance with the Manufacturer’s published specifications, and as outlined in the Manufacturer’s booklet entitled “Thirteen Months Parts Only Limited Warranty” for thirteen months from date of shipment in Long Beach, MS. Distributor acknowledges that it has received a copy of such booklet, that it has read its entirety and that it understands and agrees with its contents.

Manufacturer’s warranty shall not apply to any damage resulting from abuse, negligence, accident, or to any loss or damage to the products while in transit.

Written notice and explanation of circumstances surrounding any claims that the goods have proved defective in material or workmanship shall be given promptly from the distributor to the manufacturer. No claim may be made, or action brought, by or through a distributor after the expiration of 14 months following any alleged breach of warranty.

DISTRIBUTOR’S SOLE AND EXCLUSIVE REMEDY IN THE EVENT OF DEFECT IS EXPRESSLY LIMITED TO THE REPLACEMENT OR CORRECTION OF SUCH DEFECTIVE PARTS BY MANUFACTURER AT ITS ELECTION AND SOLE EXPENSE, EXCEPT THERE SHALL BE NO OBLIGATION TO REPLACE OR REPAIR ITEMS WHICH, BY THEIR NATURE, ARE EXPENDABLE. If Manufacturer is unable to replace or repair the defective parts, Manufacturer shall refund to Distributor that portion of the purchase price allocable pays to such goods.

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IN NO EVENT SHALL MANUFACTURER BE LIABLE FOR LOSS OF PROFITS OR INCIDENTAL, INDIRECT, SPECIAL, CONSEQUENTIAL OR OTHER SIMILAR DAMAGES ARISING OUT OF ANY BREACH OF THIS CONTRACT OR OBLIGATIONS UNDER THIS CONTRACT.
**DEFENSE OF INFRINGEMENT CLAIMS**

If notified promptly in writing of any action (and all prior claims relating to such action) brought against the Distributor based on a claim that Distributor’s use of the goods infringes a patent or other intellectual property right, and if given access by Distributor to any information distributor has regarding such alleged infringement, Manufacturer agrees to defend Distributor in such action at its expense and will pay any costs or damages finally awarded against Distributor in any such action, provided the Manufacturer shall have had sole control of the defense of any such action and all negotiations for its settlement or compromise.

In the event that a final injunction shall be obtained against the Distributor’s use of the goods or any of their parts by reason of infringement of a patent or other intellectual property right or if in Manufacturer’s opinion the goods are likely to become the subject of a claim of infringement of a patent or other intellectual property right, Manufacturer will, at its option and at its expense, either procure for the Distributor the right to continue using the goods, replace or modify the same so they become non-infringing or grant the Distributor a credit for such goods as depreciated and accept their return. The depreciation shall be an equal amount per year over the lifetime of the goods as established by Manufacturer.

Manufacturer shall not have any liability to the Distributor under any provision of this clause if any infringement, or claim thereof, is based upon: (i) the use of the goods in combination with other goods or devices which are not made by Manufacturer; (ii) the use of the goods in practicing any process; (iii) the furnishing to the Distributor of any information, date, service, or applications assistance; or (iv) the use of the goods with modifications made by the Distributor. The Distributor shall hold Manufacturer harmless against any expense, judgment or loss for infringement of any patent or other intellectual property right which results from Manufacturer’s compliance with the Distributor’s designs, specifications or instructions. No costs or expenses shall be incurred for the account of Manufacturer without the written consent of Manufacturer. **THE FOREGOING STATES THE ENTIRE LIABILITY OF MANUFACTURER WITH RESPECT TO INFRINGEMENT OF PATENTS OR OTHER INTELLECTUAL PROPERTY RIGHT BY THE GOODS OR ANY PART THEREOF, OR BY THEIR OPERATION.**
Appendix B

Interpretation and Other Parole Evidence

This writing is intended by the parties as final expression of their agreement and is intended also as a complete and exclusive statement of the terms of their agreement. No course of prior dealing between the parties and no usage of the trade shall be relevant to supplement or explain any term used in these terms and conditions. Acceptance or acquiescence in a course of performance rendered under these terms and conditions shall not be relevant to determine the meaning of these terms and conditions even though the accepting or acquiescing party has knowledge of the performance and opportunity for objection. Whenever a term defined by the Uniform Commercial Code, as adopted in Mississippi, is used in these terms and conditions, the definition contained in the code is to control.

Modifications

These terms and conditions can be modified or rescinded only by writing signed by both the parties or their duly authorized agents.

Waiver Ineffective

No claim or right arising out of or relating to a breach of these terms and conditions can be discharged in whole or in part by a waiver or renunciation of the claim or right unless the waiver or renunciation is supported by consideration and is in writing signed by the aggrieved party. Waiver by either Manufacturer or Distributor of a breach by the other of any provision of these terms and conditions shall not be deemed a waiver of future compliance therewith, and such provisions shall remain in full force and effect.

Statute of Limitations

Any action by the Distributor or Manufacturer for breach of these terms and conditions must be commenced within one (1) year after the cause of action has accrued.

Applicable Law

These terms and conditions shall be governed by and construed in accordance with the provisions of the Uniform Commercial Code as adopted by the State of Mississippi.

Bankruptcy

In the event of any proceedings, voluntary or involuntary, in bankruptcy or insolvency by or against Distributor, or in the event of the appointment, with or without the Distributor’s consent, of an assignee for the benefit of creditors or of a receiver or of a liquidator, then Manufacturer shall be entitled to cancel any unfilled part of these terms and conditions without any liability whatsoever.

Parts Only Limited Manufacturer’s Warranty

Triton Systems of Delaware, Inc. warrants the components of each ATM, excluding software and related documentation, against any defect in materials and/or workmanship for a period of 13 months from the shipping date. If a component fails due to defects in materials and/or workmanship within the warranty period, Triton will furnish a new or refurbished component, at its discretion. Triton shall not be responsible for labor or other costs associated with installing the components and the failed component shall be returned to Triton at the purchaser’s expense. Triton shall not be responsible for misuse or abuse of a unit and any attempts to remove or deface the serial number or date code on a unit or any component thereof, or any attempt to repair a unit or to repair or replace any component by anyone other than a service technician authorized by Triton shall void this warranty.
Limited Warranty covers normal use. Triton does not warrant or cover damage:
• occurring during shipment of the equipment or components from or to Triton’s facilities;
• caused by accident, impact with other objects, dropping, falls, spilled liquids, or immersion in liquids;
• caused by a disaster such as fire, flood, wind, earthquake, lightning, or other acts of God;
• caused by failure to provide a suitable installation environment for the equipment, including but not limited to, faulty wiring in the building in which the equipment is installed, installation in a facility with uncontrolled environmental conditions, failure to provide a dedicated electrical circuit on which the equipment operates, and/or lack of proper earth grounding for the equipment;
• caused by the use of the equipment for purposes other than those for which it was designed;
• resulting from improper maintenance;
• caused by any other abuse, misuse, mishandling, or misapplication.

Under no circumstances shall Triton or its suppliers be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict liability, or any other legal theory. Such damages include, but are not limited to, loss of profits, loss of revenue, loss of data, loss of use of the equipment or any associated equipment, cost of capital, cost of substitute or replacement equipment, facilities or services, downtime, purchaser’s time, the claims of third parties, including customers, and injury to property.

Disclaimer of Warranties

The warranty stated above is the only warranty applicable to this product. All other warranties, expressed or implied (including all implied warranties of merchantability or fitness for a particular purpose or quality of service), are hereby disclaimed. No oral or written information, or advice given by Triton, its agents or employees shall create a warranty or in any way increase the scope of this warranty.

Shipping Damage

All equipment is shipped Free On Board (FOB), Triton’s facilities. The organization or individual who has purchased the equipment assumes responsibility for the equipment once it leaves Triton’s facilities.

Should your equipment be damaged in the process of shipment or delivery to your place of destination, we recommend the following course of action:

• If possible, call the shipping company before the driver leaves your delivery site. Make note of the damage on the “receipt of delivery” paperwork. If this is not possible, call them as soon as possible to report the damage.

• Take photographs of the damaged packaging prior to opening the boxes. If this is not possible, make note of key points, such as whether the equipment is on a pallet, if the banding is intact, how the boxes are damaged, etc. Keep all of the packaging for inspection by the shipping company.

• If you unpack the equipment, take photographs of the damaged equipment. If this is not possible, make note of the damages.

• You must file a claim with the shipper for shipping damages immediately after reporting the damages.
Appendix B

Should you specify the carrier, we recommend that you explore with this chosen carrier the policies and procedures regarding shipping damage claims prior to selecting them as your preferred carrier.

If the equipment receives structural damage and is in an un-installable condition, Triton will work with you to arrange for a replacement unit to be shipped as soon as possible. The purchaser will be billed for the replacement unit. Triton’s repair technicians will repair the damaged unit after it is returned to our facilities. We will credit the purchaser’s account for the full purchase price of the damaged unit, minus the cost of returning the unit to “like new” condition. Under no circumstances does Triton authorize anyone to complete structural damage repairs in the field. Therefore, we will not ship primary structural parts, such as a cabinet head or main cabinet body for repair in the field.

**AUTHORIZED INSTALLATION AND SERVICE PROVIDERS**

Triton utilizes several nationwide and regional authorized third party maintenance providers. Triton recommends all ATMs be installed and serviced by service technicians certified by Triton. This includes authorized third party service technicians and technicians who have been factory trained by Triton to service ATM equipment. Installation or repairs attempted by unauthorized service technicians may void the warranty or warranty claims denied on the product.

Please contact Triton’s Technical Services department at (800) 259-6672 for a list of our third party service providers and/or to obtain information on the requirements and procedures for becoming a certified Triton service technician.

**TRITON’S TECHNICAL SERVICES DEPARTMENT**

The primary purpose of the Technical Services department is to provide assistance to customers in the operation, trouble shooting, and repair of equipment manufactured by Triton. A toll-free phone number (1-800-259-6672) is provided for convenience. The Technical Services department operates to serve our customers. The staff is trained to follow our policies and procedures to ensure fair and uniform treatment of all our customers.

**AUTOMATED VOICE MAIL SYSTEM**

Our goal is to have a ‘live’ person answer 100% of all incoming calls (during regular support hours). On occasion, however, call loads may exceed the capacity of the staff. When this occurs, an automated voice mail system will answer the call, indicate to the caller that all Technical Support specialists are busy assisting others, and ask the caller to leave detailed information about the nature of the call.

Should it become necessary to leave a voice mail message, the caller should state:

- their name,
- the organization for which they work,
- the **serial number** of the equipment they are calling about,
- detailed description of the problem that they are experiencing, and
- phone number where they can be reached, including area code.

As Technical Support specialists become available, they check for voice mail messages and return calls in the order in which they were received. By providing the information requested in the voice mail, the technician can be prepared when your call is returned. Triton asks you to be patient if you must leave voice mail and assures you that your call is important to us and that we will respond promptly.
WARRANTY STATEMENT

CALLS FOR SERVICE OR REPAIR

Calls for service or repair will be accepted from authorized service technicians only. End users must contact either the sales organization that placed the equipment or an authorized third party service organization to obtain service. The sections that follow describe the policies and procedures that relate to the repair and replacement of malfunctioning equipment.

QUESTIONS ON OPERATION OF EQUIPMENT

Technical support is available to owners of Triton equipment and to qualified service personnel. When calling for help with the configuration or operation of a Triton product, the caller must provide either positive identification as a service technician or the serial number of a Triton terminal. Technical support is provided during normal business hours for the life of the product.

When calling for help with an operational problem, please have available information pertaining to the nature of the trouble. This includes the type of equipment, examples of what is or is not happening, and the name of the processor that supports your terminal.

All questions pertaining to the settlement of accounts, transaction inquiries, and fund status must be directed to the processor. Triton does not have access to the information needed to answer questions relating to specific transactions.

CONTACT INFORMATION

Triton Systems of Delaware, LLC.
21405 B Street
Long Beach, MS 39560

SALES:
1 (800) 367-7191
1 (228) 868-1317
1 (228) 868-0437 (Fax)

SERVICE:
1 (800) 259-6672 (Technical Support)
1 (228) 868-9445 Fax (Technical Support)
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